Lumen® Control Center sitemap

Admin

- Users
- Enterprises
- Secure Access
- Radius Users
- Documents
- Notification Management

Services

Use the Services console to track orders and access tools to manage your services.

Service IDs (filtered services list)

Edge Services

- Edge Bare Metal
- Edge Gateway
- Network Storage
- Price Estimator

Service Managers

- Edge Services
- Network-as-a-Service (NaaS)
- SASE
- Voice Complete Features

Service and Ordering Tools

- 1+ Switched & Toll Free
- Cross Connect
- Enhanced Routing
- Manage Voicemail
- Security Certificate Management
- Toll Free Mgmt

Quotes (wholesale)

- View Quotes
- Create Quotes

Order Status

Service Portals

- Cisco Whiteboard
- Contact Center
- Edge Protect Portal
- EZ Route Portal
- Managed Services
- Voice Over IP Services

ELS & LI Orders (wholesale VoIP)

- Portability Check
- Reports
- Disconnect Ordering
- Change Order
- New TN Reservation
- New TN Install & LNP Ordering
- LNP Tickets
- Search Orders

Requests

- Change Requests
- Disconnect Requests
- Security Change Requests

Monitoring

- Network Visibility
- Topology Viewer
- Edge Services
  - Edge Bare Metal
- Security Solutions Analytics
- Network Reports
  - Network Performance
  - Network SLA
  - Application Performance Mgmt (APM)
  - Performance Assurance
- Voice Reports
  - Usage Analyst
  - Voice Complete
  - Toll Free
  - U3
  - Voice Utilization
  - uCommand CDRs
  - Voice Reports and CDRs
  - Custom Reports
- Defender

Billing

- Invoices
- Past Invoices and Downloads
- Payments
- Billing Requests
- Bill Analyst
- Account Settings

Support

- Ticketing
- Edge Services
  - Support
  - Other Support Options
- Security Repair Tickets
- Colocation Requests
- Scheduled Maintenance
- Circuit Testing
- Security Change Requests

Shop

- Marketplace
- Explore Products

APIs

- Developer Center
- API Keys

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